

# Online Training Courses

Online Training Courses offer you **in-depth** training with the **convenience** of never having to leave your office. Our interactive, instructor-led courses are delivered using WebEx™ Training Center, an advanced system for e-learning.

- ▶ New to Perspective? Rapidly get up-to-speed.
- ▶ Already had product training? Use the online courses as refreshers on particular topics.
- ▶ No time to devote to a full two-day training session? Our online courses start at 90 minutes.
- ▶ Managing a number of people with varying roles and responsibilities? Match each individual with the course that meets their needs.
- ▶ Budget constraints? Online Training Courses are **free** to SSP members!

## How much does it cost?

Online Training Courses are free for SSP members and start at \$125 for non-SSP members.

Optimize Your Training Experience: You can have as many people as you want viewing your WebEx class... all you need is a high speed Internet connection and a phone! For large groups—use an LCD projector to display WebEx while listening to the instructor over a speaker phone.



## How does it work?

After choosing a course, visit <https://ppm2000.webex.com/training> to register. After you submit your registration, you will receive a confirmation email along with a password to join the session, teleconferencing details (for the audio component) and instructions for setting up your desktop in preparation for the session.

## What is WebEx Training Center?

WebEx Training Center is an industry leading, online, interactive classroom used for real-time instruction without the expense of onsite training. Instructors and students enjoy highly dynamic e-learning, supported by powerful tools such as document, application and desktop sharing.

# Courses

To register, visit: <https://ppm2000.webex.com/training>

## USER COURSES

### Perspective: Understanding User Basics (1.5 Hours)

This course introduces you to the basics of Perspective. You will develop a clear understanding of the terminology, icons, operation of each field and what to enter where. This course is perfect for new users and a good refresher for existing users.

**Level:** Basic      **Suggested Attendee:** All Users  
**Price:** Free (SSP Member) / \$125 + GST (non-SSP)

### Basic Analysis Expert & Reports (1.5 Hours)

This course introduces you to the basic functions of both Analysis Expert and Reports. You will learn how to create queries and generate reports and/or charts with the information extracted from Analysis Expert. You will also learn how to generate and print Perspective's standard pre-set reports.

**Level:** Basic      **Suggested Attendee:** All Users  
**Price:** Free (SSP Member) / \$125 + GST (non-SSP)

### Advanced Analysis Expert (1.5 Hours)

This course expands on the Basic Analysis Expert & Reports course, allowing you to master the functions of both Perspective components. You will learn how to create and work with custom queries, including using groupings and advanced search strings, to drill down even further into your data.

**Level:** Basic-Intermediate      **Suggested Attendee:** All Users  
**Price:** Free (SSP Member) / \$125 + GST (non-SSP)

### Investigation & Case Management (1.5 Hours)

Launching an investigation aims to "solve the puzzle" of an incident: to understand who was involved and why it happened. When multiple investigations grow into a Case, it is necessary to cross-reference incidents to ensure their commonalities are not lost amid a sea of data. In this course, you will learn about the features available in Perspective to enable you to detect common themes, and reveal patterns or links when dealing with investigations and cases.

**Level:** Basic-Intermediate      **Suggested Attendee:** All Users  
**Price:** Free (SSP Member) / \$125 + GST (non-SSP)

## Questions about your training options for Perspective?



### Contact our Consulting & Training Department:

Toll Free: 1-888-776-9776 ext-4027  
or (780) 448-0616 ext-4027  
Email: [training@ppm2000.com](mailto:training@ppm2000.com)

## ADMINISTRATOR COURSES

### Perspective System Administration I: Setting Roles and User Accounts (1.5 Hours)

Every user in Perspective is assigned to a specific role and to one or more workgroups; this is the key to system security. Properly setting up roles and user accounts allows you to control what users can see and do within Perspective. In this course, you will learn how to customize your roles and user accounts, assign workgroups, apply access levels, master organizational rollups and much more.

**Level:** Basic      **Suggested Attendee:** All Administrators  
**Price:** Free (SSP Member) / \$125 + GST (non-SSP)

### Perspective: System Administration II: Form and Interface Customization (1.5 Hours)

Perspective was built to be extremely flexible because we know that every organization has unique ways of doing things. In this course, you will learn everything you need to know to set up and customize your Perspective system to suit your precise needs.

**Level:** Basic      **Suggested Attendee:** All Administrators  
**Price:** Free (SSP Member) / \$125 + GST (non-SSP)

## MODULE COURSES

### Perspective e-Reporting (1.5 Hours)

In this course, you will learn how to grant e-Reporting access to workgroups, complete the e-Report form and use the Gateway.

**Level:** Basic      **Suggested Attendee:** All Users and Administrators  
**Price:** Free (SSP Member) / \$125 + GST (non-SSP)

### Perspective Visual Analysis (1.5 Hours)

Are you looking for an easier way to identify links and connections between incidents, persons, organizations, vehicles or items? Then Visual Analysis is what you need. With the click of a button, the relationships between all those entities will be mapped in an easy-to-read web. You can zero in on specific information, keep expanding the web until all avenues have been explored, open records, change the web into a timeline format or export your data to i2® Chart Reader or i2® Analyst's Notebook® to do even more.

**Level:** Basic-Intermediate      **Suggested Attendee:** All Users  
**Price:** Free (SSP Member) / \$125 + GST (non-SSP)

## CUSTOMIZABLE SESSIONS

### Design Your Own Session: Perspective by PPM 2000 (1.5 Hours)

Do you have specific Perspective questions you need answered? Build your own custom session with a Perspective Trainer/Consultant, and get the answers you need to get back on track. For this session, you will submit your questions to your Trainer/Consultant and the session will be designed around your needs.

**Suggested Attendee:** All Users and Administrators  
**Price:** \$125 + GST (SSP Member) / \$160 + GST (non-SSP)